

## Redress

The appeal decision is the final decision; however, you can file a petition in the BC Supreme Court asking a judge to review our decision. This is called a judicial review. Generally this must be done within 60 days of our decision. As well, if you believe you were treated unfairly, you can contact the Office of the Ombudsman.

If you have a concern about the conduct of an appeal, you may make a complaint by writing to the Tribunal Chair. Be sure to include your name, address and the particulars of your complaint, as well as the Tribunal appeal number and the date of the appeal.

## Judicial Review

Although the decision of the Tribunal is final, the parties to the appeal may seek further redress under the [Judicial Review Procedure Act](#). The *Employment and Assistance Act* sets out the time limit for an application for judicial review:

**19.3** (1) An application for judicial review of a final decision of the tribunal must be commenced within 60 days of the date the decision is issued.

(2) Despite subsection (1), either before or after expiration of the time, the court may extend the time for making the application, on terms the court considers proper, if it is satisfied that there are serious grounds for relief, there is a reasonable explanation for the delay and no substantial prejudice or hardship will result to a person affected by the delay.

For specific Judicial Reviews, click on the link below and type “Employment and Assistance Appeal Tribunal” into the Query box, using quotation marks as shown.

[http://www.courts.gov.bc.ca/search\\_judgments.aspx](http://www.courts.gov.bc.ca/search_judgments.aspx)

## The Ombudsman

The Ombudsman has jurisdiction over a wide range of public agencies, including:

- Provincial government ministries, including complaints regarding income assistance and the Family Maintenance Enforcement Program.
- crown corporations such as ICBC and BC Hydro
- government boards such as WCB and the BC Human Rights Tribunal

The Ombudsman investigates complaints about administrative unfairness, settles complaints through consultation, and makes recommendations to public agencies to resolve unfairness.

You can contact the Ombudsman, by clicking on the below link, or by telephone:

<http://www.ombudsman.bc.ca/>

Toll free access: 1-800-567-3247 (all of B.C.)

Local access: (250)387-5855 (Victoria)